Zammad Setup & Migration

```
cat GPG-KEY-elasticsearch | sudo apt-key add -
```

```
echo "deb [signed-by=/usr/share/keyrings/elastic-archive-keyring.gpg]
https://mirror.yandex.ru/mirrors/elastic/8 stable main" | sudo tee
/etc/apt/sources.list.d/elastic-8.list
```

```
sudo apt update
```

```
apt install libimlib2 redis elasticsearch memcached curl apt-transport-https
gnupg -y
```

```
sudo systemctl start elasticsearch
sudo systemctl enable elasticsearch
```

```
sudo /usr/share/elasticsearch/bin/elasticsearch-reset-password -u elastic
```

```
echo "deb [signed-by=/etc/apt/keyrings/pkgr-zammad.gpg]
https://dl.packager.io/srv/deb/zammad/zammad/stable/ubuntu 24.04 main"|
sudo tee /etc/apt/sources.list.d/zammad.list > /dev/null
curl -fsSL https://dl.packager.io/srv/zammad/zammad/key |    gpg --dearmor |
sudo tee /etc/apt/keyrings/pkgr-zammad.gpg> /dev/null
sudo apt update
sudo apt install zammad -y
```

```
sudo zammad run rails r "Setting.set('es_url', 'https://localhost:9200')"
sudo zammad run rails r "Setting.set('es_user', 'elastic')"
sudo zammad run rails r "Setting.set('es_password', 'XfYYO1MpGcPRBeuONakL')"
```

```
sudo cat /etc/elasticsearch/certs/http_ca.crt
```

```
sudo rm /etc/nginx/sites-enabled/default
sudo nano /etc/nginx/sites-enabled/zammad.conf
```

```
sudo nginx -t
sudo systemctl reload nginx
```

Migration

```
systemctl disable zammad
systemctl stop zammad
```

On the source system make a backup:

```
sudo cp /opt/zammad/contrib/backup/config{.dist,} -v
sudo  mkdir /var/tmp/zammad_backup
sudo /opt/zammad/contrib/backup/zammad_backup.sh
#get backups out
```

On the dest system make a backup:

```
sudo cp /opt/zammad/contrib/backup/config{.dist,} -v
sudo  mkdir /var/tmp/zammad_backup
#put backups to zammad_backup dir
sudo /opt/zammad/contrib/backup/zammad_restore.sh
```

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